

Dear Parents,

We are happy to share that Lunchbox Orders will now be offered at River Heights Public School for 2019/2020 school year!

Not familiar with Lunchbox Orders? Lunchbox Orders is a convenient, online ordering platform featuring local restaurants. An ordering calendar has been coordinated for the school community at www.lunchboxorders.com.

The lunch calendar will open on **September 3, 2019** and will feature the following options:

Delivery Day	Featured Restaurant
Monday	Pizza Vera or Town and Country
Friday	Little Caesar's



**Please note there will only be one restaurant delivery per day and the restaurants will rotate.*

How to Order:

1. Go online at www.lunchboxorders.com and click "ORDER LUNCH".
2. **New to Lunchbox Orders?** Click "Create an Account" to register your family's account.
3. **Already registered?** Please login directly with your current user name (e-mail address) and password.
4. Add your child to your account by clicking "add a student" and register your child with their new teacher and grade for the current school year. **** Please ensure the correct teacher and grade are selected to prevent errors on delivery days.**
5. Click "Order Now" (beside your child's name) to access the school's ordering calendar.
6. Proceed with ordering your child's lunch by clicking on the blue box for each restaurant featured.
7. All orders are submitted on the website and payment is processed on-line by Visa, MasterCard, Discover, Debit MasterCard or Visa Debit. Visa and MasterCard prepaid cards are also accepted.

The Benefits:

1. With every meal purchased, a contribution will be made to the school's fundraising program.
2. Lunchbox Orders is paperless and cashless. Ordering online is fast and easy!
3. All menu items featured are compliant with the Ontario Ministry of Education's Food and Beverage Policy.
4. Orders may be placed weekly or in advance, for the full length of the program.

Important Dates:

- Lunch delivery is scheduled to begin **MONDAY, SEPTEMBER 16.**
- **SUNDAY, SEPTEMBER 15 at NOON (12pm)** is the ordering deadline for the first scheduled delivery.

Things to Remember:

- New orders must be placed by Sunday at 12pm (NOON) for the following week.
- Orders will not be accepted after the Sunday deadline.
- Cancellations will be accepted two (2) days prior to delivery.
- If buses are cancelled due to inclement weather or if there is a school closure, lunches will be cancelled and a credit will be issued within 3 business days.

Questions? Contact the Lunchbox Orders customer service team at **1.877.426.6860** or by e-mail at info@lunchboxorders.com